

# ZOETIS ANNOUNCES THE ACQUISITION OF THE ORBESEAL<sup>®</sup> MANUFACTURING PLANT AND IMPORTANT STEPS TO RESTORE PRODUCT AVAILABILITY



## Dear Valued Customer,

Zoetis is excited to announce the acquisition of the OrbeSeal manufacturing plant from our former supplier which will enable us to strengthen our supply and return this essential product for the prevention of mastitis to normal availability in the Canadian market.

In the past months we have been unable to supply the market with sufficient and timely information regarding the availability of product. We would like to apologize for not being up to par with our customer expectations and look forward to honouring our commitment to you with a regular supply of product.

We are receiving product via air shipment and have been shipping out within a matter of days upon reception to accelerate market replenishment as best we can. Our global supply and manufacturing team accessed the plant as soon as the transaction was finalized and we firmly believe that we will be in a better position to update customers on product availability than we have been in the past months.

As the Zoetis team works to rectify the supply situation challenges may remain. Please rest assured that we are working hard to support your business. During this adjustment period, we'd like to encourage customers to avoid ordering more OrbeSeal than they might need for the next month or so. This should enable as many customers as possible to obtain product in as little time as possible.

We will keep you informed of product availability in the coming weeks and will update the Canadian website **orbeseal.ca** with the latest information.

On behalf of Zoetis Canada, I'd like to thank you for your patience. Rest assured that with this recent acquisition, we are committed to bringing long-term solutions to your everyday animal health challenges, and to gain back your confidence in the unique OrbeSeal formulation that we have believed in since its launch in the Canadian market over 15 years ago.

Best regards,

***Daniel Darragh, agr.***  
***Product Manager, Zoetis***

